

My email address has changed since registering for RFH Virtual. How do I log in?

If your email address has changed, please register again with your preferred email address on our [event website](#).

Will the sessions be available after the event for viewing?

- Yes! All sessions will be available after the event. The conversation with Serena Williams will only be available for 7 days following the live event and the Adam Grant talk will be available for 6 months post-event.
 - SHRM/HRCI credits can only be earned for viewing sessions on the day of the conference, September 22.
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Where can I find the agenda?

The full agenda can be found at <https://lattice.com/rfh-virtual-2021#agenda> or in the “view session” area of the live environment.

Questions about SHRM and HRCI Credits

- **How do I earn SHRM or HRCI credits at RfH Virtual?** Per SHRM and HRCI standards, an attendee must watch at least 37 minutes of the live session to earn credits for that session. Credits are only available for sessions watched during the live event. Credits can not be earned for on-demand viewing.
- **How many credits are earned per session?** Each individual session is eligible for 1 HRCI credit and 1 SHRM credit. Sessions not listed below are not eligible for SHRM or HRCI credits.
- **Which sessions qualify?** The following sessions qualify for SHRM and HRCI credits at Resources for Humans Virtual 2021:
 - Empowering Managers to Drive an Empathetic Culture
 - Building the Next-Generation HR Team
 - Building a Transparent Performance & Compensation Strategy
 - Strategies for Retention During High Growth and High Turnover
 - Making Employee Development a Priority During High Growth or Intense Change
 - Talent Makers: Transforming the Conversation around Hiring
 - How to Drive Adoption and Success for DEIB Initiatives Globally
 - The Hard Work of Building a Culture of Belonging
 - Promoting Great Performance Without Promoting Burnout
 - How to Preserve and Evolve Your Culture at Scale: What Is HR’s Role in Promoting a Positive Work Culture?
 - RfH Speaks: Why Work-Life Balance Doesn’t Actually Work
 - A Solo Talk from Adam Grant

- **When will credits be sent?** Credits will be sent via email following the event. Please check all email inboxes.



What are the system requirements for attending RFH Virtual?

RFH Virtual uses 6Connex to host our event. Minimum System Requirements:

- 1024 x 768 screen resolution minimum
- 1.4 Mbps internet connection minimum
- Allow Flash
- Disable Pop Up Blockers
- Disconnect from a VPN (if possible)

Operating System	Processor	RAM	Internet Browser	Hardware	Media Playback	Internet Connection
Windows 10 Windows 8.1+ Pro Windows 7 Android 4.4+ Apple Max OS X 10.9+ Apple iOS 8.4+	1GHz	1GB	Internet Explorer 8+ All recent versions of Google Chrome Safari 5.0+ Firefox 3.6+ iPhone/iPad – Safari/iOS 5.1+ Android Phone/ Tablet – OS 2.3+, Chrome, Notice Browser 2.3+	Audio: Sound Card with speakers Video: Screen with 1024x768+ resolution support	HTML 5 Streaming enabled browser Apple iOS http streaming support Android http streaming enabled browser	Dedicated high speed connection of 900kbps+

Devices

Laptop, computer (Mac or PC) or tablets (Android or IOS) are supported. INTERNET

Browser

This is a virtual, browser based experience. If you're using an older, or unsupported Operating System, Internet Browser, or version of Flash, you may experience decreased performance. We recommend Chrome or Firefox as the most stable and consistent browsers for accessing the virtual environment. FIREWALL An automatic system test is available that will check connectivity of the domains listed in the detailed System Technical Requirements (below).

System Test

<https://lattice.6connex.com/event/LatticeRFHVirtual/system-check>

Webinar System Test

<https://event.webcasts.com/viewer/faq.jsp?mType=v&closebtn=no&techview=yes>

Please note: This system check covers standard platform functionality. It does not cover requirements for any 3rd party services that may be integrated into the experience. Verify the domains listed below in the Technical Requirements are not blocked by your personal or corporate network.



I have a problem that isn't listed. Who should I reach out to?

If your problem is technical, please use the chat feature in the Help Center to chat with a 6Connex representative.

If you have a question about the conference or Lattice, head to the Lattice Hall to chat with a representative directly.

For non-urgent inquiries, please reach out to info@rfhv.latticehq.com.