US: SEP 21 | EMEA: OCT 06

Thank you for attending Resources for Humans 2022 hosted by Lattice. If you have a question that you can not find on this doc check out our <u>RfH Virtual FAQs</u>, contact us by email at <u>rfhvirtual@lattice.com</u>, or visit the Help Center located in the Expo Hall during the live event.

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How do I earn SHRM and HRCI credits at Resources for Humans Virtual?

SHRM and HRCI credits are earned at RfH Virtual by attending <u>eligible sessions</u>. Credits are only available for audience members who attend <u>live</u> on September 21 (North America event) or October 6 (European event). Per SHRM and HRCI standards an attendee must watch at least 37 minutes of the live session to earn credits for that session. Credits are only available for sessions watched during the live event.

Can credits be earned by watching the session on-demand?

No, credits can not be earned for on-demand viewing.

How many credits are earned per session?

Each individual eligible session is worth 1 HRCl credit and 1 SHRM credit.

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What sessions are eligible for SHRM and HRCI credits?

Eligible Sessions
Fostering Culture in a Hybrid Workplace
Future-Proofing Your Retention Strategy
How HR Pros Can Respond to and Manage Burnout
Building a Transparent and Equitable Company
The New Era of (Re)gathering
Rethinking Employee Performance in a Hybrid World
Empowering Great Managers in Uncertain Times
How Goals and Data Can Enrich Your DEIB Strategy
How to Create an Anti-Racist Workplace
Creating a People-First Hiring Strategy

What sessions are ineligible for SHRM and HRCI credits?

Ineligible Sessions
Spoken Word Performance
Opening Keynote - The New Era of People Success
Taking a People-First Approach to Compensation
How HR Teams Bring People Success to Life
Lattice Advisory Services Workshop: Job Competencies and IDPs
Atomic Habits: How to Get 1% Better Every Day
Closing the strategy gap: getting executive buy-in for people initiatives
Lattice Analytics for DEIB Decisions
A Conversation with Jason Sudeikis
Puppy Cam
Jellyfish Cam
Draw a Llama

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When will SHRM and HRCI credits be shared?

SHRM and HRCI credits will be shared for eligible sessions during the event. Moderators will post the codes for the eligible sessions in the chat after the event. Session credits will also be sent by email following the event. Please allow up to 10 business days to receive your credits.

It has been more than 10 business days and I have not received my SHRM and HRCI credits. What should I do?

Please double-check all email inboxes and all email addresses including Spam. Your credit email has been sent to the email you registered for the event with. If it has been more than 10 business days and you are unable to locate your credit email, please contact rfhvirtual@lattice.com for support.

How to enter your SHRM and HRCI Credits

SHRM

Please review SHRM's <u>How to enter Professional Development Credits</u> page for more info on how to enter your SHRM credits.

If you're having trouble entering PDCs via the SHRM app, please make sure you're using the same email address for both certification and shrm.org and try accessing the SHRM portal via a web browser at portal.shrm.org.

If you are still unable to enter your credits, please consult SHRM's <u>How to enter Professional</u> <u>Development Credits</u> page on logging credits. If you are still having trouble please contact SHRM directly for assistance.

HRCI

Please review HRCl's <u>Recertification Handbook</u> for more info on how to enter your HRCl credits. If you are unable to enter your HRCl credits please contact HRCl directly for assistance.